



## **Alert on fraudsters via WhatsApp communication**

**Vontobel Swiss Financial Advisers**

26 August 2024

The Investment Advisers Association has informed us that fraudsters are impersonating advisers' personnel via WhatsApp and instructing clients to buy or sell securities.

If you receive any communication via WhatsApp from an alleged Vontobel SFA employee, please do not respond, regardless of how urgent it may sound.

WhatsApp is not an official communication channel as per Vontobel SFA's policies. E-Mails, physical mail and phone/Microsoft Teams are our only official communication channels.

Please always verify the identity of the person you are communicating with and never share sensitive information or make transactions based on instructions received through unofficial channels.

If you receive any suspicious messages, please do not interact and report directly to your Relationship Manager immediately.