

Vontobel SFA Online

Getting started guide—replacing token with the Vontobel SFA Login App



Before you start

This guide helps take you step by step through the process of replacing your token with the new Vontobel SFA Login App.



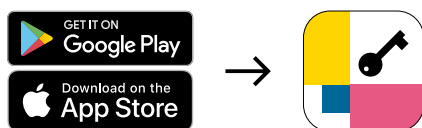
The Vontobel SFA Login App is available for Android and iOS smartphones. Vontobel SFA Online requires one of the following browsers:

- Chrome 79.x or higher
- Edge 44.17763 or higher
- Safari 14.x or higher
- Firefox 72.x or higher

Step 1 □

Download the Vontobel SFA Login App to your smartphone

Search and download the app “Vontobel SFA Login” from Google Play or Apple App Store



When opening the Vontobel SFA Login App for the first time allow the app to send you messages and give it access to your camera.

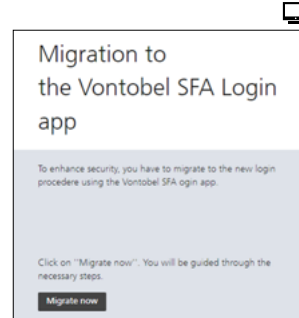
Step 2

Login to Vontobel SFA Online

Go to the Vontobel SFA Online login page at sfa.vontobel.com.

Alternatively go to the website vontobelsfa.com. At the top right corner you will find “Vontobel SFA Online”. If you press on it, you get directly to the login

1. Log in to Vontobel SFA Online with your token as you always do. The following screen will be displayed
2. Press “Migrate Now” to start the process



Step 3

Activate device

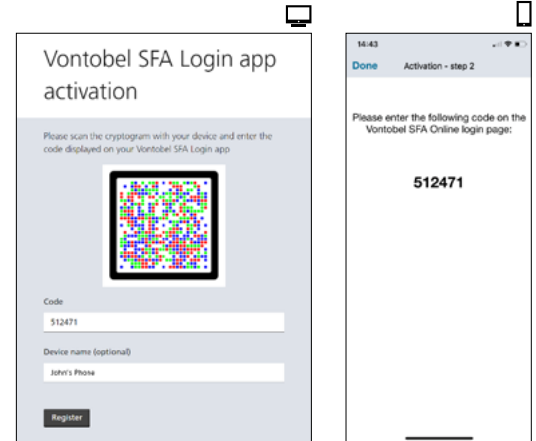
1. Launch the Vontobel SFA Login App on your smartphone. Select “Activate your device”



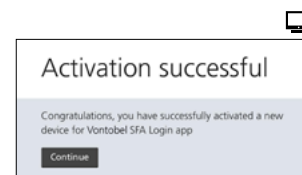
2. Using your smartphone, scan the QR code on the screen of your PC. Point the camera of your smartphone in the direction of the QR code and keep it steady. Make sure the QR code covers at least one third of your phone's screen and is clearly and fully visible
3. Enter the 16-digit device code shown on the App into the field “Code” on your PC
4. Press “Verify” on your PC
5. Press “**Proceed to next step**” on your smartphone



6. A different QR code will appear on your PC.
Please scan the new QR code
7. Enter the 6-digit code shown on your smartphone into the field “Code” on your PC
8. If you wish, you can enter a device name.
A device name helps you to identify your device
9. Press “Register” on your PC
10. Press “Done” on your smartphone



11. Press “Continue” on your PC to enter Vontobel SFA Online



Please contact your Wealth Management Consultant at Vontobel Swiss Financial Advisers with any questions or issues.